



MOBILE DIGITAL PTY LTD

Unit 18, 38 Limestone Street Darra QLD 4076
PO Box 3178 Darra Qld 4076
PH: 07 3715 5788 FAX: 07 3715 5766

CUSTOMER REPAIR FORM

(For Store / Dealer use only)

Date: _____

Dealer Ref No: _____

Store / Dealer Name: _____

Branch: _____

Address: _____

Phone No: _____

Fax No: _____

Dealer Use Only: Customer Name: _____ Phone No: _____ Fax No: _____	Address: _____ _____ _____
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Make: Benefon LG Motorola Sagem
 Uniden Other: _____

Model: _____ ESN/ IMEI No: _____

Serial No: _____ Lock Code: _____

Network Used: _____

Please state the condition of the unit and any accessories sent with it: _____

Has this phone been in to Mobile Digital for repair previously? Yes No

If yes please list previous job number or reference number if possible: _____

Date of Purchase: _____ (If the phone is still under warranty)

Please attach a copy of your proof of Purchase to this form.

Would you like a quote if repair cost is more than \$100.00? (If applicable) Yes No

N.B. Please note a minimum Repair Handling fee of \$38.50 including GST applies.

FAULT DESCRIPTION: (Please describe the fault as fully as possible)

Warranty Repairs: Upon technical inspection should my repair fall outside the Manufacturers warranty guidelines, I will agree to pay a non-warranty inspection fee. Where a Manufacturers Non-Warranty Fee does not apply a handling fee of \$38.50 including GST is charged.

Non-Warranty Repairs: If my repair costs less than \$100.00 dollars to repair I will agree to pay for the repair without a quotation being issued. I also agree to pay a non-refundable minimum Repair Handling fee of \$38.50 including GST before the repair is quoted on.

No liability will be taken for any loss of data from any product left with Mobile Digital for the purpose of service or repairs.

Network Locks: Handsets are repaired to manufacturer specifications. Mobile Digital Pty Ltd accepts no liability for any product where a Network Lock has been reset in accordance with original manufacturer specification.

Personal information such as name and contact details may be provided to the manufacturer of your mobile phone for warranty verification, audit and quality assurance purposes.

Mobile Digital Pty Ltd reserves the right to withhold services where repair charges are outstanding or overdue for payment.