



Customer Repair Form

Date: _____

Name: _____

Address: _____

_____ P/Code: _____

Work Ph: _____ Home Ph: _____

Mobile No: _____ Fax No: _____

Have you been into Mobile Digital previously? Yes No

Is the data in your phone important? Yes No

Has the data been backed up? Yes No

Make: Benefon LG Motorola Sagem Uniden Other: _____

PIN/Lock Code: _____ Network Provider: _____

If Warranty Repair:

Date of Purchase: _____ (Only if the product is still under warranty)

Please attach your proof of purchase to this form.

If Non-Warranty Repair:

Would you like a quote? Yes No Pre-approved to \$ _____

Please note there is a Minimum Repair Handling fee of \$38.50 including GST payable before the repair is quoted on.

Fault Description:

Please write a detailed description of the fault or faults that you are experiencing:

- **Warranty Repairs:** Upon technical inspection should my repair fall outside the Manufacturers warranty guidelines, I will agree to pay a manufacturers non-warranty inspection fee. Where a manufacturers non-warranty fee does not apply a handling fee of \$38.50 including GST is charged.
- **Non-Warranty Repairs:** If my repair costs less than \$100.00 dollars to repair I will agree to pay for the repair without a quotation being issued. I also agree to pay a Minimum Repair Handling Fee of \$38.50 including GST before the repair is quoted on. If I choose not to proceed I will forfeit the \$38.50 I have already paid.
- **No liability will be taken for any loss of data from any product left with Mobile Digital Pty Ltd for the purpose of service or repairs.**
- **Personal information such as name and contact details may be provided to the manufacturer of your mobile phone for warranty verification, audit and quality assurance purposes.**
- **By signing below you acknowledge that you have read and understood the conditions of repair outlined above.**

Customers Signature: _____ Date: _____

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